

WELCOME TO OUR

Spring Newsletter

we're so glad you're here!



HEY, HOW ARE YOU?

A Warm Update

It's hard to believe we're already in the second quarter of 2026. After a long winter, we are so happy to welcome the Spring air and all that comes with it for our company!

As we've come full circle into a new season and again we are approaching warmer weather, we're excited to share updates, announcements, and important reminders.

As always, we welcome your feedback, ideas, and suggestions. The Coastal Fam includes you!

New Team Member Alert

WELCOME KENDALL AND DANIELLE!

Our company word for the year is "Growth" and we are doing just that. We are happy to welcome these two to our teams and looking forward to adding more team members to our staff in the coming year! If you know someone looking for work, please send them our way!





Did You Know Coastal Moved?

WE HAVE REVAMPED!

In order to give you our best selves, we will be shifting how we communicate with clients over the next year. This will include many changes that we're excited to announce as we move through 2026.

Currently, all communication must go through our email. You can reach us at: **hello@coastalhomecleaningri.com** 

For urgent matters only, you may text:

Meg at 401-924-HOME

Stephanie at 401-684-9278



Cancellations

OUR POLICY

A reminder that cancellations must be made at least 72 hours in advance.

Cancellations within 48 hours subject to a 50% fee.

Cancellations within 24 hours are subject to a 100% fee.



Arrival Window

Due to the nature of our work and scheduling variables, we want to remind you that we operate within a one-hour arrival window before and after your scheduled time.

We will be sending out a 2026 Customer Service Agreement to all clients.

A La Carte Service Pricing

Inside Oven: \$75

Inside Fridge: \$60

Oven & Fridge: \$120

Window track deep clean: \$40/window

Mattress Flip/Rotation: \$25 per bed

Organization Projects: \$150+ (consult req.)

Shower sanitized: \$75+ (consult req.)

Interior cabinets: \$25 per full cabinet

Additional Services Available Upon Request

401 924 HOME/ hello@coastalhomecleaningri.com

www.coastalhomecleaningandorganizing.net

Our New A La Carte Menu

LET'S CUSTOMIZE!

Do you love our cleaning services but there's just a couple other tasks you wish you could have regular help with? Coastal has newly implemented a menu for additional services. For an added cost, we can provide additional services during your recurring clean.



Hard Week?

WE GOT YOU!

If additional tidying is needed beyond the standard scope, teams can now take the time to complete services such as washing dishes, tidying well-loved rooms, and more if requested in advance.

If not selected, heavily cluttered areas may be skipped to allow us to maintain the quality of your overall clean.



Love Your Team?

SEND THEM A TIP!

While tips are not required as part of our services, they are deeply appreciated by staff for their hard work and dedication to your homes.

You can leave them a tip by leaving cash clearly labeled for your team or by sending them money directly via Venmo. Contact us for their Venmo information!

Important Payment Updates

**IN LIGHT OF GROWTH, WE ARE WORKING TO
STREAMLINE OUR BILLING PROCEDURES!**

After nearly 13 years in business, we've gone through many transitions in how we operate. This year, we are aiming to streamline some areas to make our processes easier for you, more efficient for our team, and better overall for everyone. The following will be effective immediately:

- We will no longer accept cash or checks.
- **All payments will need to be made through credit, debit, Zelle, Venmo, ACH, or Apple Pay.**
- We require an active payment method to be kept on file.
 - This payment method may be used for unpaid balances, administrative charges, and recurring cleans as authorized.
- Accounts with unpaid balances will have services suspended until the account is current.
 - We cannot guarantee availability if there is a lapse in service.

**SETUP IS QUICK AND EASY AND WE'RE
HAPPY TO ASSIST IF NEEDED!**



Work with us today

HAVE ANY QUESTIONS ABOUT WORKING WITH US?

As "Growth" is our word for 2026, we are aggressively hiring to both fill out our current fantastic Teams and to create new Teams with new Service Areas!

If you are looking for a fast paced, environment with a strong, supportive team culture, we'd love to hear from you!

LET'S CHAT!

@coastalhomecleaning | hello@coastalhomecleaningri.com

WWW.COASTALHOMECLEANINGRI.COM